

ICS Cleaning Case Study

Gosschalks Solicitors

Office Cleaning services for a large law firm based in the heart of the historic city of Hull.

ICS Cleaning Ltd.

Neptune House,
Neptune Street,
Kingston-Upon-Hull,
East Yorkshire HU3 2BP

01482 226 570
info@ics-cleaning.com
www.ics-cleaning.com





“Meeting the needs of such an extensive and varied site can be a challenge, but one our team relishes.”

- Lisa Elm Area Manager ICS Cleaning

ICS Cleaning Case Study

ICS Cleaning's innovative strategies yield remarkable results for Gosschalks Solicitors in Hull.

"Our team at ICS Cleaning provided tailored cleaning services to Gosschalks Solicitors in Hull, which posed unique challenges due to the firm's prestigious status. To meet their specific needs, we meticulously planned and executed our approach, ensuring that the final result reflected the standards and professionalism of Gosschalks Solicitors. Our team's commitment to excellence and attention to detail were crucial in maintaining the esteemed premises. The success of our partnership is a testament to the trust that Gosschalks placed in us and our team's dedication".



Chris Turner,
Managing Director
ICS Cleaning Ltd.

Gosschalks Solicitors

Gosschalks is a commercially focused law firm based in a purpose-built office in the heart of Hull. Their client base stretches to all corners of the country, and covers a range of sectors and disciplines—from large PLCs to one-man bands.

www.gosschalks.co.uk

GOSSCHALKS



“We have had the pleasure of working with the team at ICS for a number of years. They provide a great service and are always happy to help. They are friendly yet show discretion in a busy office environment. I would be happy to recommend them for your cleaning needs.”

Summary

Client :

Gosschalks Solicitors

Service Provided :

Office Cleaning

Location :

Hull, East Yorkshire

Sector :

Commercial

Introduction

ICS Cleaning is a reputable cleaning company based in the North of England that provides office and commercial cleaning services using innovative and environmentally sustainable techniques. We specialise in creating customised cleaning schedules for clients that meet their unique cleaning needs. Our team of experts deliver quality cleaning services using the latest equipment and methods.

Challenge

The client requested a new cleaning rota that would satisfy both their cleaning needs and those of the cleaning staff.

Response

ICS Cleaning quickly responded to the client's request and created a new cleaning rota that was flexible and adaptable to the client's needs. The cleaning staff were trained on new cleaning techniques that focused on high-touch areas and using effective cleaning products. They implemented a system of regular sanitisation of workstations and common areas, including reception areas, kitchens, and restrooms. The new cleaning rota ensured that the client's workspace was kept clean and safe, despite the reduction in the number of cleaners.

Results

The new cleaning rota put in place by ICS Cleaning had measurable results. Gosschalks Solicitors were pleased with the efficiency and flexibility of the new cleaning system. They recorded a 95% satisfaction rate in terms of the cleanliness of their office. In addition, the cleaning staff felt valued and motivated as their working conditions improved.



Benefits

Working with ICS Cleaning had numerous benefits for Gosschalks Solicitors. Improved productivity and employee satisfaction were recorded. The new cleaning rota provided a safe and clean environment, leading to increased employee productivity, resulting in an improvement in the overall business productivity. Employee satisfaction also improved, resulting in lower absenteeism rates.

Conclusion

ICS Cleaning responded to the challenge presented by Covid-19, delivering a flexible and efficient cleaning service that satisfied both the client and cleaning staff. Their new cleaning rota ensured that the workspace was kept clean and safe, leading to improved employee productivity and satisfaction. The new cleaning rota provided a safe and clean environment, leading to increased employee productivity, resulting in an improvement in the overall business productivity. Employee satisfaction also improved, resulting in lower absenteeism rates.

Service Spotlight: Office Cleaning Services

We offer comprehensive cleaning solutions for businesses of all sizes, ensuring that your workspace remains spotless, sanitised, and hygienic.

With over three decades of experience in the industry, our team of highly trained and professional cleaners are committed to delivering exceptional results.

We know that quality office cleaning forms an essential and integral part of day-to-day business and we pride ourselves on the quality of our service and our attention to detail.

Wherever we work, we seek new methods to enhance our services whilst reducing environmental impact.

We maintain and clean all types of business and commercial facilities, having extensive experience in dealing with a broad client base and a range



of commercial environments including manufacturing, food processing and both public and private sectors.

Our tailored services are specifically designed to meet your requirements. We offer a bespoke, accountable, transparent and open-book solution to cleaning service management based on quality and our attention to detail.

We really pride ourselves on our friendly, reliable staff and we work with all our clients to provide a bespoke cleaning specification and schedule for to suit individual requirements – whether daily, weekly, monthly or periodic duties.

Increased Productivity

A clean and organised workplace can significantly boost employee productivity. Our cleaning services ensure that your staff can focus on their work without distractions caused by dust, dirt, or clutter.

Improved Employee Morale

A clean and fresh workspace can help to improve the morale and well-being of your employees. A positive working environment can result in increased job satisfaction and loyalty.

Healthier Work Environment

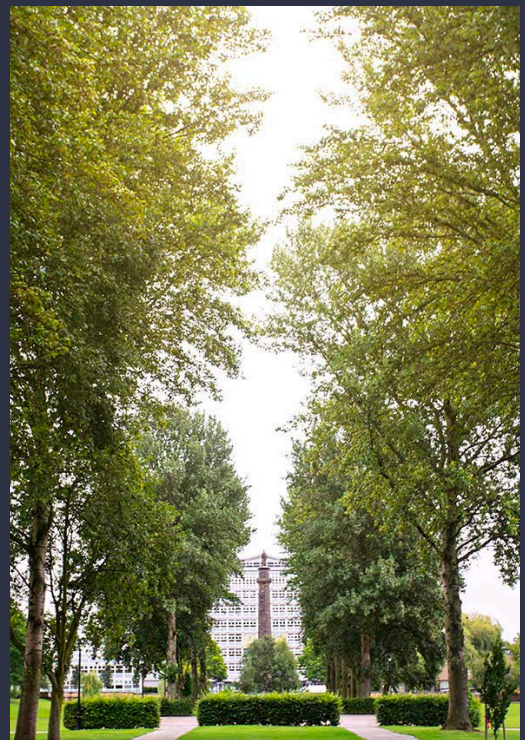
An unclean workplace can harbour germs, bacteria, and other harmful microorganisms that can cause illness. Our team uses high-quality cleaning products and techniques to ensure that your office is germ-free and sanitised, reducing the risk of employee sickness.



By investing in our office cleaning services, you'll benefit from our commitment to providing exceptional results. Our cleaners work to your schedule, ensuring that your office is cleaned when it suits you. We use eco-friendly products to minimise our impact on the environment and create a healthier workspace for your employees.

In conclusion, ICS Cleaning is the go-to cleaning company for all your office cleaning needs. With our professional services, you can trust that your workspace will always be clean, organised, and sanitised, promoting increased productivity, improved employee morale, and a healthier work environment. Contact us today to learn more about how we can transform your office into a pristine space that fosters productivity and inspires success.

Our team has an in-depth understanding of innovative and effective cleaning methods in any environment, together with our numerous long-term relationships with our ever-growing workforce and customer base.





ICS Cleaning Ltd.

Neptune House,
Neptune Street,
Kingston-Upon-Hull,
East Yorkshire HU3 2BP

01482 226 570
info@ics-cleaning.com
www.ics-cleaning.com